



WAYS TO ELIMINATE FALSE ALARMS

- Educate family or employees on the operation of the alarm system and the importance of eliminating false alarms. Make the alarm user's manual or quick reference guide readily available. Ensure that everyone who uses your alarm system knows the code and password.
- Rehearse alarm cancellation procedures with family/employees. When a false alarm occurs, deactivate the alarm system immediately.
- Submit an updated call list to your alarm company. Give detailed instructions to your alarm company about who to call when your alarm is activated. Notify them if you will be away for an extended period of time and provide them with your revised call list for the period that you are away.
- Clarify the verification procedures on burglar alarm signals with your alarm company.
- Check motion sensors to be certain they are free of dust, spider webs, moisture, or any mobile objects that may cause false alarms. Confine all pets to a room without motions sensors.
- Do not leave helium balloons or other mobile items in a room with motion sensors. Be aware of changes in your environment and how they affect your alarm system. New pets, design changes, new house plants, heating or air conditioning usage, and promotion or holiday displays can set off your alarm system.
- Eliminate any rodent, pest, or insect problem from your home or business. Quickly repair broken windows and holes in the roofs to ensure that birds, cats, or other animals do not enter and set off your motion sensor.
- Latch all doors and windows securely in order eliminate false alarms caused by wind or someone merely jiggling the door.
- Have your alarm company extend the enter/exit delay times to at least 60 seconds.

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